**EOI No: IGNCA/14/NPB/2022**
**Indira Gandhi National Centre for the Arts**
**Janpath Building, Near Western Court New Delhi – 110001**
E-mail: **directoradmn.ignca@gmail.com**
Website: **www.ignca.gov.in**

**Date – 25.11.2022**

## CORRIGENDUM-II

**RFP Name– Request for Proposal for Development of Website and design, development and installation of QR & Braille Signages for different Art spaces installed in the New Parliament Building**

The following amendments have been made to IGNCA Tender no: IGNCA/14/NPB/2022 for **Request for Proposal for Development of Website and design, development and installation of QR & Braille Signages for different Art spaces installed in the New Parliament Building**

| S.no. | Page No | Para No | Existing Tender Clause | Modified Tender Clause |
|---|---|---|---|---|
| 1 | 1 | | RFP Name– Request for Proposal for Development of Website and design, development and installation of QR & Braille Signages for different Art spaces installed in the New Parliament Building | RFP Name– Request for Proposal for Development of Website and design, development and installation of QR, Signages including Braille Signages for different Art spaces installed in the New Parliament Building |
| 2 | 1 | | (Pre-bid queries may be submitted upto 04$^{th}$ December 2022 before 5:00 pm) | (Pre-bid queries may be submitted upto 29$^{th}$ November 2022 before 5:00 pm) |
| 3 | 3 | | ● Pre-bid queries: All queries regarding the RFP can be emailed to IGNCA on directoradmn.ignca@gmail.com upto **04.12.2022 before 5:00 PM**. | ● Pre-bid queries: All queries regarding the RFP can be emailed to IGNCA on directoradmn.ignca@gmail.com, pjha@ignca.nic.in, researchofficerkn@gmail.com,upto **29.11.2022 before 5:00 PM**. |

| 4 | 6 | | c) The firm must be in operation in India for at least 10 projects for past 5 (five) years in the same line of business in Digital Experience for museums/Digital Centers. As proof, the firm may submit copy of Invoices/work orders/agreement copies/ Purchase Order of any assignment executed and completion certificate in the last 5 years. | c) The firm must be in operation in India for at least for past 5 (five) years in the same line of business in Digital Experience. As proof, the firm may submit copy of Invoices/work orders/agreement copies/ Purchase Order of any assignment executed and completion certificate in the last 5 years. |
|---|---|---|---|---|

| 5 | 7 | | | |
|---|---|---|---|---|

| Sl. No. | Eligibility criteria | Maximum Marks |
|---|---|---|
| 1 | Technical capacity of the bidders | 30 |
| 1.1 | Number of assignments in last 5 years as shall be awarded marks as under:(minimum five (05) assignments required to be eligible)<br><br>Number of Projects / Marks<br>05 projects / 10<br>Above 05 projects / 15 | 15 |

| Sl. No. | Eligibility criteria | Maximum Marks |
|---|---|---|
| 1 | Technical capacity of the bidders | 30 |
| 1.1 | Number of assignments in last 5 years regarding development and designing of website, QR and signage, digital experience creation work and other similar works for any government organization as shall be awarded marks as under:(minimum five (05) assignments required to be eligible)<br><br>Area of Work / No of Projects / Marks<br>1. No of projects in website creation/ designing. / 4 / 8<br>2. No of Projects in Signage / 1 / 2<br>1 Mark each for additional no of projects upto 5 marks. | 15 |

| 6 | 7 | | | 2.1 | ● The firm may make presentation regarding its profile, experience in the field etc.<br>● The concept design of website and QR, probable alternative suggestive designs should also be covered.<br>● Other innovation, quality improvement and aesthetic upgradation to be brought out in the work and its presentation.<br>● Any other point which deemed to fit to include in the presentation by the firm. | 70 | 2.1 | ● The firm may make presentation regarding its profile, experience in the field etc.<br>● The concept design of website, QR and signage, probable alternative suggestive designs should also be covered.<br>● Other innovation, quality improvement and aesthetic upgradation to be brought out in the work and its presentation.<br>● Any other point which deemed to fit to include in the presentation by the firm. | 70 |

| 7 | 17-20 | | **Annexure I**<br>**Scope of Work**<br><br>1. Designing and Development of the Websites, Designing, Development and installation QR and Braille Signages of the artefacts installed in the new parliament building. Each artefact/niche will have its QR code Signage with information, and on scanning the QR code, the visitor should land on the web page containing the information.<br>2. Likewise each art space/artefact will have Braille signages to facilitate differently abled viewers.<br>3. The websites design/interface with aesthetic appearance be developed as per the international standards. The vendor shall develop multiple design templates for the proposed websites, from which the most appropriate template will be selected by IGNCA, thereafter actual development work would be undertaken<br>4. The tentative content is appended herewith (under updation, correction and consolidation with the inputs of subject expert) thereafter the final content shall be made available after the approval of the content validation committee of IGNCA as well as to Go Live.<br>5. Time line for the project is 45 to 60 days. The vendor has to strictly adhere to the timeline, approved by IGNCA for making the websites Go Live.<br>6. All content and flow of the content will be provided by IGNCA including multimedia content like literature video, phones, required theme graphic, Voice over or any required content for Design development and development of the Website and OR code signage.<br>7. The websites should be dynamic and on Open-Source Platform.<br>8. The website will be created multilingual (initially in English & Hindi). The vendor may quote separately for adding additional languages. | **Annexure I**<br>**Scope of Work**<br><br>1. Development of website of new parliament building (naisansadkikala.ignca.gov.in, bharatmotherofdemocracy.ignca.gov.in, sengol1947.ignca.gov.in)<br>2. Designing of website (naisansadkikala.ignca.gov.in)<br>3. Generating QR codes for all the art spaces.<br>4. Development and Installation of Signages with QR Code (90-120 spaces)<br>5. Development and installation of 16 Braille Signages<br>6. The website design/interface will be of international standards<br>7. All content and flow of the content will be provided by (IGNCA including multimedia content like literature video, phones, required theme graphic, Voice over or any required content).<br>8. The vendor shall develop multiple design templates for the proposed websites, from which the most appropriate template will be selected by IGNCA, thereafter actual development work would be undertaken.<br><br>QR and Signage:<br>1. The size of the QR signages will vary as per the requirement<br>2. Medium of signages may be proposed as per the aesthetics and designing of new parliament building |

9. The vendor shall ensure adherence to Guidelines for Indian Government Websites (GIGW) issued by DARPG.

10. The deliverables should be compliant to the latest versions of W3C Standards on 'Web Design and Applications'

11. Websites should be optimized for Search Engines.

12. The design and development of the websites must be responsive and Mobile Phone compatible.

13. The application should support multiple colour schemes.

14. The user can change the font size of the entire page or specific portion of the page to make it more readable

15. Implementing security features to protect content from its misuse. The website will be security audited by CERT-in listed agencies

16. The websites should have 'safe to host' certification

17. The websites should be SSL enabled

18. The websites hosting will be done by the vendor. The hosting space will be arranged by the vendor. Only NIC Empanelled hosting will be considered.

19. Domain names "naisansadkikala.ignca.gov.in", "sengol1947.ignca.gov.in", "bharatmotherofdemocracy.ignca.gov.in" already registered by the IGNCA and necessary credentials will be shared with the concerned Agency.

20. The vendor must hand over the final usable code with content to the IGNCA.

21. The vendor must submit the web analytics report on weekly/monthly basis. (This is full time/part time engagement till what time how long)

3. Content for signages will be approximately 50 words; however styling of fonts will be as per the central vista norms.
4. Signage including Braille Signage material and size should be as per international norms and standards

. Website

1. The websites should be dynamic and on Open-Source Platform.

2. The website will be created multilingual (initially in English & Hindi). The vendor may quote separately for adding additional languages.

3. The vendor shall ensure adherence to Guidelines for Indian Government Websites (GIGW) issued by DARPG.

4. The deliverables should be compliant to the latest versions of W3C Standards on 'Web Design and Applications'

5. Websites should be optimized for Search Engines.

6. The design and development of the websites must be responsive and Mobile Phone compatible.

7. The application should support multiple colour schemes.

8. The user can change the font size of the entire page or specific portion of the page to make it more readable

| | | | |
|---|---|---|---|
| | | | 22. The vendor must ensure the access of the site by a large user group (ideally for all) without any interruption and the backend support for the change in number of users should be dynamic.<br><br>23. The back-up of all contents including database, code, content etc must be ensured by the vendor periodically.<br><br>24. The vendor would extend online maintenance services (bug fixes, updates etc) during the project period and later during maintenance phase for five years. Vendor should quote separately for onsite up-gradation and maintenance of the website and AMC rates separately payable annually. Without these quote bid will not be valid.<br><br>25. For smooth uninterrupted operation of website, the requisite steps must be ensured by the vendors.<br><br>26. Cost for SSL for all three website should be including in given quote and also update if it is going to renew annually.<br><br>Website/ Web portal Characteristics<br><br>a) Website/Web portal should be accessible to all irrespective of technology, platforms, devices<br><br>b) Website/Web portal will have the Web Address/URL *(Uniform Resource Locator)* obtained from NIC viz. ____.**gov.in** in compliance with Government Domain Name policy.<br><br>c) The Homepage of the Website/Web portal must have Title page, Lineage of the Department, National Emblem, Indian Identity and Ownership of Indian Government. | 9. Implementing security features to protect content from its misuse. The website will be security audited by CERT-in listed agencies<br><br>10. The websites should have 'safe to host' certification<br><br>11. The websites should be SSL enabled<br><br>12. The websites hosting will be done by the vendor. The hosting space will be arranged by the vendor. Only NIC Empanelled hosting will be considered.<br><br>13. Domain names "naisansadkikala.ignca.gov.in", "sengol1947.ignca.gov.in", "bharatmotherofdemocracy.ignca.gov.in" already registered by the IGNCA and necessary credentials will be shared with the concerned Agency.<br><br>14. The vendor must hand over the final usable code with content to the IGNCA.<br><br>15. The vendor must submit the web analytics report on weekly/monthly basis. (This is full time/part time engagement till what time how long)<br><br>16. The vendor must ensure the access of the site by a large user group (ideally for all) without any interruption and the backend support for the change in number of users should be dynamic.<br><br>17. The back-up of all contents including database, code, content etc must be ensured by the vendor periodically. |

d) Homepage and subsequent other important pages of the Website/Web portal must provide a prominent link to other relevant Government/Department Websites as requested.

e) The backend will have a strong search function for easy accessibility.

f) SEO guidelines should be followed so that website content is indexed properly by major search engines (Google, Bing etc)

g) All the software source code developed as part of the project needs to be shared

**Configuration of websites**
a) RAM 8 GB.
b) Bandwidth limited.
c) At least 4-core CPU
d) Storage 200 GB.

Rest everything will be as per Website Security Guidelines issued by NIC-CERT

**Design and Development**

The design/layout and the contents of the Website will be as per the requirements of IGNCA. A tentative outline of the Website/Web portal will as below: -

18. The vendor would extend online maintenance services (bug fixes, updates etc) during the project period and later during maintenance phase for five years. Vendor should quote separately for onsite up-gradation and maintenance of the website and AMC rates separately payable annually. Without these quote bid will not be valid.

19. For smooth uninterrupted operation of website, the requisite steps must be ensured by the vendors.

20. Cost for SSL for all three website should be including in given quote and also update if it is going to renew annually.

**Website/ Web portal Characteristics**

a) Website/Web portal should be accessible to all irrespective of technology, platforms, devices

b) Website/Web portal will have the Web Address/URL *(Uniform Resource Locator)* obtained from NIC viz. ____**.gov.in** in compliance with Government Domain Name policy.

c) The Homepage of the Website/Web portal must have Title page, Lineage of the Department, National Emblem, Indian Identity and Ownership of Indian Government.

| Sl. No. | Items | Sub-Items |
|---|---|---|
| 1. | Home Page | Main Menu, Search Option, Display for New/Important Information, Notice Board, FAQs, Space for Publicity/Banner, Copyright Policy and Other Such Items as Required by DLA During the Developmental Stage. Each of These Services Being a Subpage. |
| 2. | About Us | As per the requirement |
| 3. | Site Search | As per the requirement |
| 4. | Updates | As per the requirement |
| 5. | Events | As per the requirement |
| 6. | Contact Us | As per the requirement |
| 7. | Link with National Portal | As per the requirement |
| 8. | Photo Gallery | As per the requirement |
| 9. | FAQs | As per the requirement |

d) Homepage and subsequent other important pages of the Website/Web portal must provide a prominent link to other relevant Government/Department Websites as requested.

e) The backend will have a strong search function for easy accessibility.

f) SEO guidelines should be followed so that website content is indexed properly by major search engines (Google, Bing etc)

g) All the software source code developed as part of the project needs to be shared

**Configuration of websites**
a) RAM 8 GB.
b) Bandwidth limited.
c) At least 4-core CPU
d) Storage 200 GB.
e) Rest everything will be as per Website Security Guidelines issued by NIC-CERT.

**Design and Development**

The design/layout and the contents of the Website will be as per the requirements of IGNCA. A tentative outline of the Website/Web portal will as below: -

| | | | | 10. | Search Engine Optimization | The firm have to make sure that the Website has been well optimized to get higher ranking for listing on search engines like Google, Bing, Yahoo etc. | | Sl. No. | Items | Sub-Items |
|---|---|---|---|---|---|---|---|---|---|---|
| | | | | | | | | 1. | Home Page | Main Menu, Search Option, Display for New/Important Information, Notice Board, FAQs, Space for Publicity/Banner, Copyright Policy and Other Such Items as Required by DLA During the Developmental Stage. Each of These Services Being a Subpage. |
| | | | | 11. | Copyright& Trademark | The firm will hand over all the software and graphics to the IGNCA for the purpose of copyright and intellectual ownership. | | 2. | About Us | As per the requirement |
| | | | | | | | | 3. | Site Search | As per the requirement |
| | | | | 12 | Digital Impression | Collect traffic information on the website | | 4. | Updates | As per the requirement |
| | | | | | | | | 5. | Events | As per the requirement |
| | | | | | | | | 6. | Contact Us | As per the requirement |
| | | | | | | | | 7. | Link with National Portal | As per the requirement |
| | | | | | | | | 8. | Photo Gallery | As per the requirement |

| | | | | 9. | FAQs | As per the requirement |
|---|---|---|---|---|---|---|
| | | | | 10. | **Search Engine Optimization** | The firm have to make sure that the Website has been well optimized to get higher ranking for listing on search engines like Google, Bing, Yahoo etc. |
| | | | | 11. | **Copyright& Trademark** | The firm will hand over all the software and graphics to the IGNCA for the purpose of copyright and intellectual ownership. |
| | | | | 12 | **Digital Impression** | Collect traffic information on the website |

**Timeline:** Time line for the project is 45 to 60 days. The vendor has to strictly adhere to the timeline, approved by IGNCA for making the websites Go Live.

**(Jayanta Chatterjee)**
**DFA**